

# Assessment Services Division Update

#### Overview



- Assessment Services Provided by SAMA
- 2013, 2014 & 2015 Support of Value
- 2016 Roll Status
- 2015 Reinspections for use in 2016
- 2016 and 2017 Maintenance
- 2017 Revaluation Preparations

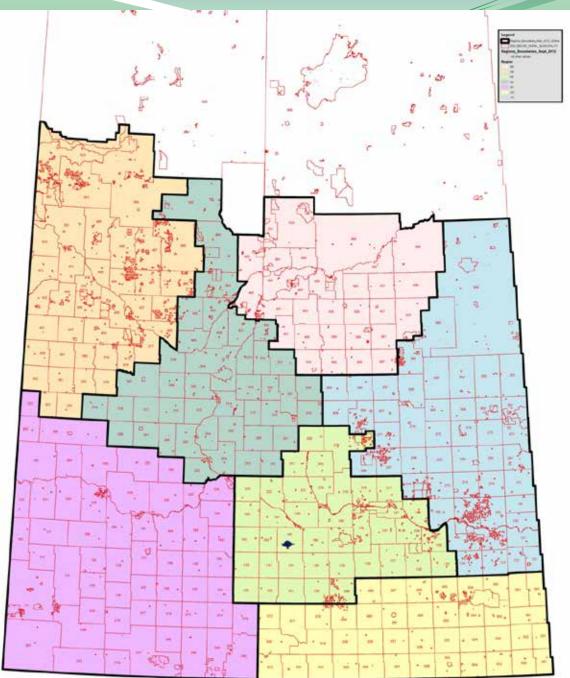
#### **Assessment Services Provided by SAMA**



- 1. Annual Maintenance
  - Annual changes to keep physical inventory current.
- 2. Reinspections
  - A general review of property in a municipality to ensure physical inventory is current.
- 3. Revaluations
- 4. Support of Value (Property Appeals)
  - Agreements to adjust
  - Boards of Revision, Sask Municipal Board
  - Court of Appeal, Queen's Bench Court

#### **SAMA Regions**

- Saskatoon
  - North Battleford
- Regina
- Weyburn
- Melfort
- Yorkton
- Swift Current



# 2013 Support of Value

- 2016
  ANNUAL
  MEETING
  Sama
  SASKATCHEWAN ASSESSMENT
  MANAGEMENT AGENCY
- 4,319 appeals in SAMA jurisdictions (662 were industrial)
  - 60 days to appeal in revaluation year
- 83 to the Saskatchewan Municipal Board
- Approximately 3,500 appeals in SAMA jurisdictions in 2009 (last Revaluation)

# 2014 Support of Value

- 2016
  ANNUAL
  MEETING
  Sama
  SASKATCHEWAN ASSESSMENTI
  MANAGEMENT AGENCY
- 1,384 appeals in SAMA jurisdictions (93 were industrial)
  - -30 days in non-revaluation year
- 79 to the Saskatchewan Municipal Board

Approximately 742 in 2010

# 2015 Support of Value

- 2016
  ANNUAL
  MEETING
  Sama
  SASKATCHEWAN ASSESSMENTI
  MANAGEMENT AGENCY
- 2,229 appeals in SAMA jurisdictions (1,120 were industrial)
- 65 to the Saskatchewan Municipal Board

Approximately 755 in 2011

#### 2016 Roll Status



- -As of April 19, 2016
  - -Rolls open 250
  - -Rolls closed 177
  - Rolls not yet open 333

#### 2015 Reinspections for use in 2016



- Total 24,578 properties
- Commercial 563 properties
- Residential 4,831 properties
- Agricultural 10,457 properties
- Industrial 1,559 properties
  - Flow Line Review 7,168 properties

#### 2016 Maintenance



- Maintenance by Regions
  - -29,123 properties as of April 19
  - -93% Complete
- Working on at the same time as market analysis and preliminary value preparation for the 2017 Revaluation

## 2016 Maintenance

2016
ANNUAL
MEETING
Sama
SASKATCHEWAN ASSESSMENT
MANAGEMENT AGENCY

- Oil and Gas Standardization ran smoothly (85,278 properties)
- Oil and Gas Renditions
  - 10,946 processed
- -Pipelines Complete
- -Mines
  - Potash complete
  - Coal & uranium to be complete by April 29

#### 2017 Maintenance

- 2016
  ANNUAL
  MEETING
  Sama
  SASKATCHEWAN ASSESSMENTI
  MANAGEMENT AGENCY
- Municipalities Start sending in lists
  - Service Charters in 132 municipalities
    - Negotiate deadlines
- SAMA Goal Deliver maintenance by date requested by municipality
  - Asking for date municipality requires complete maintenance package

## **Administrator Survey**



- Initial Survey early 2009
- Next Surveys 2011/12 & 2013/14
- -2015/16 Survey
  - Answer the Question:
    - How are we doing?
  - Sample of Administrators 105

### **Administrator Survey**









- Customer Service
  - Agreement on positive statements regarding customer service reached a new level and is extremely high
  - 3.58/4 (2009), 3.62/4 (2012), 3.55/4 (2014) to 3.76/4 (2016)
- Overall Service Satisfaction
  - Approval from 96 (2009) to 99 (2012) to 99 (2014) to 98% (2016)
  - Very Satisfied from 70 (2009) to 77 (2012) to 78 (2014) to 80% (2016)

### **Administrator Survey**



- Maintenance Satisfaction Overall
  - Approval from 81 (2009) to 92 (2012) to 94 (2014) to 91% (2016)
  - Excellent from 30 (2009) to 40 (2012) to 55 (2014) to 56% (2016)
- Would you recommend SAMA
  - Yes, from 88 (2009) to 98 (2012) to 99 (2014) to 100% (2016)
  - Definitely recommend from 59 (2009) to 81 (2012) to 81 (2014) to 86% (2016)

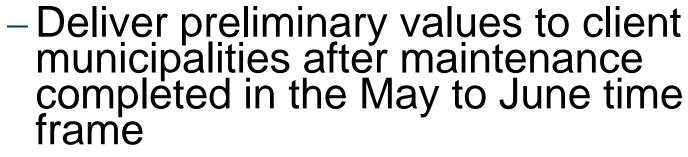
## 2017 Revaluation Preparations



- Finalized market analysis for January 1, 2015 base date
- Created Preliminary Value database and updated values based on converted data and January 1, 2015 base date market models
- Preliminary values to government on April 7, 2016 for provincial tax policy

## 2017 Revaluation Preparations





- Meet with clients to discuss values as required
- Receive Tax Classes and %'s of Value from Government Relations in October
- Recalculate 2017 with new %'s of Value in October





## 2017 Revaluation Preparations



- Validate 2017 values
- Continue to work on maintenance
- 2017 Value Reports Sent to
   Municipalities in January 2017
- Finalize maintenance and deliver

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