# Saskatchewan Assessment Management Agency City/Commercial Advisory Committees

Meeting Minutes for November 20<sup>th</sup>, 2019 DoubleTree Hotel – Swift Current Room 1975 Broad Street, Regina, Saskatchewan

# Commercial Advisory Committee Members

Audrey Trombley - Committee Chair, SAMA Board Member Al Heron (non-voting), SAMA Board Member, Urban Sector

Murray Purcell (non-voting), SAMA Board Member Jim Angus (non-voting), SAMA Board Member Ian Magdiak, Canadian Property Tax Association

Reg Hinz, Western Grain Elevator Association Tax Committee

Kirk Wasylik, Canadian Energy Pipeline Association

Steven Eady for Robert Rolfe, Canadian Association of Petroleum Producers

Darwin Collins, Saskatchewan Mining Association

Susan Quiring, Saskatchewan Assessment Appraisers' Association Grace Muzyka, Sask. Association of the Appraisal Institute of Canada

Ken Patsula, Public Works and Government Services Canada Dave Hopkins for Corinne Li, Railway Association of Canada

#### **Members Absent**

Myron Knafelc (ex officio), SAMA Board Chair
Vacant, Regina Downtown Business Improvement District
Rob Lawrence, Association of Saskatchewan Realtors
Kevin Johnson, Association of Saskatchewan Realtors
Vacant, Saskatchewan Chamber of Commerce
Jennifer Henshaw, Canadian Federation of Independent Business
Chris Johnson, Building Owners and Managers Association
John Hopkins, Regina & District Chamber of Commerce
Vacant, Saskatchewan Home Builders' Association
Jim Bence, Saskatchewan Hotel & Hospitality Association
Barry Wiebe, National Golf Course Owners Association, Sask. Chapter
Shawn Graham, Inland Terminal Association of Canada

#### **Observers**

Chad Boyko, Saskatchewan Municipal Board Kareen Holtby, Ministry of Economy Darcy Huisman, City of Saskatoon Vanessa Vaughn, City of Prince Albert Michael Kehler, City of Swift Current Irwin Blank, SAMA CEO

# **Observers Absent**

Ken Dueck, Tourism Saskatchewan Norm Magnin, Ministry of Government Relations Brenda Hendrickson, City of Moose Jaw Rod Wiens, Saskatchewan Association of Rural Municipalities

#### **Guests Absent**

Evan Wilson, Canadian Wind Energy Association (CANWEA)

# Administration

Darwin Kanius, Committee Secretary, SAMA Todd Treslan, SAMA ASD

# **City Advisory Committee**

### Members

John Wagner, (voting), SAMA Board Member Vanessa Vaughan, City of Prince Albert Stephan Ward, City of Regina Bev Dubois, City of Saskatoon Darcy Huisman, City of Saskatoon Andrew Workman, Saskatchewan Assessment Appraisers' Association

# Members Absent

Dawn Luhning, Committee Chair, SAMA Board Member
Myron Knafelc (ex officio), SAMA Board Chair
Jim Puffalt, City of Moose Jaw
Frazer Tolmie, City of Moose Jaw
Greg Dionne, City of Prince Albert
Joel Murray, City of Regina
Gordon Barnhart, Saskatchewan Urban Municipalities Association
Eric Bloch-Hansen, Saskatchewan School Boards Association

### Observers

Elissa Aitken, Ministry of Government Relations (10:58 am) Ron Boechler, Saskatchewan School Boards Association, Trustee Deborah Bryden, City of Regina Irwin Blank, CEO, SAMA

### **Observes Absent**

Jean-Mark Nadeau, Saskatchewan Urban Municipalities Association, Administration Brenda Hendrickson, City of Moose Jaw Tanice Babecy (Interim), City of Prince Albert Mike Voth, City of Saskatoon

#### Guests

Melissa McCloy, Ministry of Government Relations (10:58AM) Allan Laird, Ministry of Government Relations (PM) Frances Bast, Ministry of Government Relations (PM

### Administration

Shaun Cooney, Committee Secretary, SAMA Betty Rogers, SAMA ADMIN Kevin Groat, SAMA ASD Karlo Simonson, SAMA QAD Garry Hammett, SAMA TS&P

# Decision/Resolution:

Audrey Trombley, Chair of the Commercial Advisory Committee called the meeting to

1. Call to Order of Joint Session

order at 10:06 a.m.

2. Opening Remarks

The Committee Chair, Audrey Trombley welcomed the attendees.

3. Introductions

Introductions by all in attendance.

4. Approval of the Meeting Agenda

The Agenda was approved.

MOTION by Grace Muzyka to approve the Agenda.

Carried

5. Approval of the Meeting Minutes March 27th, 2019

MOTION by Reg Hinz that the minutes for the March 27th, 2019 Joint City/Commercial Advisory Committee Information Session be adopted as circulated. Carried

6. Business Arising from the Joint Minutes March 27<sup>th</sup>, 2019.

None reported.

7. SAMA Update

7a. CEO Report.

Irwin Blank, SAMA CEO provided a PowerPoint on the CEO's Report.

### **Committee Comments**

• No questions or comments from the floor.

MOTION by Deb Bryden to receive the CEO report.

Carried

7b. SAMAView and MySAMA Demonstration Kevin Groat, SAMA (ASD) facilitated a video demonstration.

# **Committee Comments**

- SKAIC Rep: Can you still receive previous years property profiles?
- SAMA: Yes, they will be available.
- WGEA Rep: Commercial user accounts are for commercial purposes. Would our company qualify as a public user?
- SAMA: Yes. As the owner you will be provided with full access to view your company's assessment information.
- PWGS Rep: What is the cost of a subscription?
- SAMA: The current cost is \$750 per year. The updated SAMAView will have a \$690 annual fee with free access plus 100 credits. SAMA will introduce commercial light for realtors etc. This option will have a \$250 annual fee with 25 credits for a year. Additional credits may be purchased as needed.
- SAMA: The old SAMAView only showed values and very limited information outside of the ratepayer property profiles. Under the new SAMAView there is an option for a multi-user organization to register. Detailed reports will be

# Decision/Resolution:

- available except for industrial properties. These reports can be obtained directly from SAMA if needed.
- PWGS Rep: We would like to see a breakdown of the assessments. For our purposes we need to see a value for each improvement component. Will we need to pay to access this now?
- SAMA: No, as a property owner, access to SAMAView and the reports will be free. Please contact SAMA to be registered as the owner.

MOTION by Grace Muzyka to the receive presentation.

Carried

# 7c. Assessment Services Division Report

Todd Treslan, SAMA (ASD) provided a PowerPoint presentation.

### **Committee Comments**

- SKAIC Rep: What is the current status at the Court of Appeal?
- SAMA: There has been an unprecedented amount of appeal work at this level which has been challenging for assessors. There have been 21 leave applications during this cycle. Five applications were withdrawn or abandoned; Two applications were denied; Eight applications were granted; Six applications are at the leave stage. One application is at the Court of Queen's Bench. There are two appeals from the 2013 to 2016 assessment cycle that have been heard by the Court. No decisions have been delivered yet
- PWGS: You are obviously seeing more appeals, what is the cause of this?
- SAMA CEO: There are several reasons. Increasing tax levels account for part of this. The current market levels in some locations are decreasing. When assessments as of the base date are higher than current market levels, it causes owners to question their values, which in turn can trigger increased appeal levels. The Saskatchewan Municipal Board has also ramped up the volume of appeals that they are hearing and deciding on. The increased volume of SMB decisions also leads to an increased level of potential appeals to the next level, which is the Court of Appeal.

MOTION by Ian Magdiak to receive the presentation.

Carried

# 7d. Updates by the other Assessment Service Providers

# City of Regina Update: Verbal report by Stephan Ward.

### Assessment Roll

- The Assessment Roll consists of approximately 86,000 properties.
- The 2020 Assessment Roll is currently open.
- 8,600 Notices were issued on November 8, 2019 (Effective Date January 1, 2017).
- The appeal deadline closes on December 8, 2019.
- Total Value of the 2020 Assessment Base \$42.6 billion. In 2019 it was \$42.2 billion.

#### 2021 Revaluation

• Sales information was recently presented to SAAA at their annual conference.

# **Decision/Resolution:**

 High level prediction of assessment trends for the 2021 revaluation compared to the 2017 revaluation:

0	Single family residential	- 8%
0	Residential condominium	-14%
0	Multi family	4%
0	Industrial	2%
0	Commercial	- 2%

 At the November 13, 2019 Revaluation Subcommittee meeting, SAMA and other Assessment Service Providers presented current residential and industrial revaluation models for discussion. They are still working on the commercial models.

#### **Board of Revision**

- 2019 25 properties appealed; no properties outstanding.
- 2018 246 appealed; nothing outstanding.

### Appeals to SMB

- 2019 42 appeals; no hearings established.
- 2018 47 appeals; two outstanding.
- 2017 162 appeals; nothing outstanding.

#### Court of Appeal

 Awaiting a 2016 decision on Consumer Co-op Refinery Limited which involves a land issue. This was heard on October 22, 2019.

### **Qualified Sales**

 Although the 2019 sales have not been finalized, it appears the predicted 2019 qualified sales level will be consistent with the 2018 level. There are approximately 3,600 properties.

# Organization Restructure of the Property Assessment Division

- We have restructured to two main divisions / streams.
- <u>Valuation Division</u> includes both residential and commercial valuations with a geographical split between the east and west.
- Assessors will have the opportunity to value residential as well as be properly trained in the valuation of commercial properties.
- Research / Appeals Division division will be responsible for all model research and defense of property valuation through the appeal process.
- The goal is to have the restructure complete and fully operational by the end of January 2020.

### Modernization of TAS – Combined Taxation and Assessment CAMA system

- The City of Regina's Tax and Assessment system is antiquated and reaching the end of its life.
- Commencing in January, we will embark on a two and a half year project with the goal of modernizing the current interfaces and implementing new efficiencies into the system.
- The project will consist of a redeveloped user interface moving away from an outdated Oracle platform towards Microsoft.NET which is an industry standard for web application development.

# Decision/Resolution:

There will be more to report on this in the future.

# City of Saskatoon Update: Verbal Presentation by Darcy Huisman

# Assessment Roll

- The 2019 Assessment Roll is pending confirmation while the supplementary assessment roll has yet to be completed.
- The 2020 Assessment Roll is being prepared. There will be approximately 12,000 notices in the mail for 2020. The customer review period is from January 2 to February 3.

### **Board of Revision**

- For 2019, 192 appeals were filed, of which 85% were commercial, with the balance being apartments and single-family housing. Approximately 84% of the appeals have professional representation.
- All appeals have been heard with the exception of one outstanding supplemental appeal.
- The 191 appeal results can be broken down as follows:

0	Withdrawn by Appellant	42
0	Agreement to Adjust with the Assessor	26
0	Dismissed before a hearing	2
0	Assessments upheld at the hearing	66
0	Assessments reduced at the hearing	55

- For outstanding appeals to the SMB we have: 51 for 2017, 37 for 2018 and 142 for 2019. There is one outstanding issue at the leave application stage at the Court of Appeal – witness vs. written evidence (i.e. sales verification form).
- We are waiting for the Court of Appeal Decision that was heard on November 6 regarding a Semi-Gross, Gross Rent issue
- The 2017 and 2018 Warehouse leave was granted on a number of issues stemming from Altus' expert.
- The merit hearing is to be determined.

### Completed at the Court of Appeal

 Apartment 2017 and 2018 Altus appeal. Apartment actual rent issue was denied.

### Permit Volume

- 13% decrease in new single-family housing permits issued October 2018 to September 2019 from a year ago. The total permit value of new housing permits was approximately \$106 million.
- There was a 17% decrease during the same time frame on new apartment units. The total permit value for apartments in 2019 was about \$45 million.
- There was a 35% decrease in commercial permits, with a total permit value of about \$131 million.
- A notable commercial development (permit value of about \$90 million) is the River Landing project, where a second office building is being built to add to the newly completed hotel, existing office tower and residential condo.
   There also will be a public plaza on the same parcel.

### Decision/Resolution:

City Council approved a tax abatement on the incremental value on the office building and condominium for five years. The tax abatement starts next year.

 There was a 43% increase in new industrial construction permits. The total permit value is approximately \$29 million.

#### 2021 Revaluation

- All sales have been verified, and income and expense information for commercial properties has all been entered into the CAMA system, with about 90% cleansed and ready for analysis.
- A residential market neighbourhood review was completed by three external consultants in order to draw new boundaries or confirm existing boundaries. This yielded a reduction in the number of market neighbourhoods from ten to eight.
- All residential, including single family, semi-detached and condominiums modelling will be complete by year end.
- Residential land and Multi Family land have been completed, Commercial land is still in progress.
- Hotels and shopping centre analysis will be complete by year end.
- The retail values will be completed in time for the report to Government Relations. The balance of the commercial properties will be trended.

# Preliminary trends:

Residential: - 5%
 Condo: -10%
 Multi Family: 0%

• Commercial: 26% (warehouses down slightly, offices 24% increase, retail about 50%)

# Staffing

 We are still experiencing a lot of turnover. Currently there are two vacancies within the office - one assessment appraiser and one field assistant (request for info entry, misc. duties)

# City of Prince Albert Update: Verbal presentation by Vanessa Vaughn

### **Appeals**

### 2017

- 91 appeals to the BOR
- 15 appeals to the SMB
- 2 appeals to the COA waiting on leave decisions

# 2018

- 42 appeals to the BOR
- 19 appeals to the SMB 12 still waiting to be heard

# 2019

- 27 appeals to the BOR
- 19 appeals to the SMB

Issues under appeal for 2018 and 2019 are similar to the issues to the 2017 CoA so these CoA leave appeals may hold up our SMB appeals for 2018 and 2019.

# **Decision/Resolution:**

### **Permits**

- Permits are down for commercial and residential.
- City Council approved a tax incentive program to help increase growth of residential construction.
- University of Saskatchewan, Prince Albert Campus Forest Centre is opening in September 2020; there has been more inquiries for potential downtown student housing.

### 2021 Revaluation

Residential: -10%
Residential Condos - 6%
Multi-Residential: - 1%
Commercial: - 9 %

- Looking back at possibly using sales prior to the four-year cycle due to limited amount of sales for each property type and vacant land.
- New website introduced in October 2019 which will allow the ability to edit easier and put more information online for public to access assessment information.
- In April 2020 will be working with our communications department on educating the public and preparing the council and administration on the 2021 Revaluation. This will include the type of information we will be providing online.

# Staffing

 All appraiser positions are full. We have a total of four appraisers, one manager and one City Assessor within the Assessment Division.

# City of Swift Current Update: Verbal presentation by Mike Kehler

### 2019 Preliminary Roll

- 2019 Swift Current Board of Revision ten hearings, all dismissed
- 2019 AAC six property appeals filed, four withdrawn (hotel capitalization issue) and two outstanding related to grain elevators.
- 2019 Assessment Roll confirmed by the SAMA Board in mid-August

### Supplemental Assessment

Maintenance is complete for 2019. Notices will be mailed prior to December
 1.

### 2021 Revaluation

- Sales verification is completed up to January 1, 2019
- Income collection RFI process is ongoing. Initial returns are at approximately 75% (varies by occupancy). Second requests are being mailed as data entry defines missing data.
- Land is complete and entered into CAMA.
- Hotel analysis is ongoing rationale is the same as the current analysis.

# **Decision/Resolution:**

- CAMA updates are ongoing. Projected completion had been set for September. There are contingency plans for implementation in the event that changes are not available prior to March 2020.
- Trends residential, multi-residential and commercial are up slightly (3-10%); condo is flat and industrial is down slightly.

### 2020 Preliminary Roll

 Projected to be ready for the second week of January. January 10 is the targeted mail date.

### Saskatchewan Municipal Board Update: Verbal presentation by Chad Boyko

- In 2019 the most appeals processed in the organization's history approximately 130 to 140 appeals.
- Case management well underway for 2019. The Board will be caught up by next cycle.
- Diane Ford, who was the Chair for the last seven years, has resigned.
- Chad Boyko is the acting chair. There is no timetable on a replacement.

# **Committee Comments**

- No guestions from the floor.
- City of Saskatoon and other assessment service providers indicated how they
  appreciated the efforts to catch up and commended the Board for
  introducing the video conferencing and the ability to just provide written
  submissions.
- SMB: I will pass these comments on. Saskatoon is the main one using video conferencing.

MOTION by Ken Patsula to receive all the verbal reports.

Carried

### Lunch at 11:58 a.m. reconvened at 12:41 p.m.

# 8: Current Developments

8a: 2015 and 2019 Base Year Publication Amendments Garry Hammett, SAMA (TS&P) provided a PowerPoint presentation.

# **Committee Comments**

- SAMA CEO: The proposed changes do not impact current values but clarifies
  the narrative and current practice. The last amendment was simply a clerical
  error that needed attention.
- No questions or comments from the floor

MOTION by Darcy Huisman to receive the report.

Carried

# Decision/Resolution:

8b. Court of Appeal Decision Regarding Oil and Gas Tanks Shaun Cooney, SAMA (TS&P) provided a PowerPoint presentation.

### **Committee Comments**

• No questions or comments from the floor.

MOTION by Susan Quiring to receive the report.

Carried

8c. 2021 Revaluation -Proposed Market Value Assessment Handbook Amendments Shaun Cooney, SAMA (TS&P) provided a PowerPoint presentation.

# **Committee Comments**

- SKAIC Rep: There is a lot of MRA discussion in the Introduction and I was wondering why. I don't want MRA to be confused with an approach to value.
   I object to the proposed MRA placement in the Introduction.
- SAMA: Upon review it was determined that a central place (Introduction) to
  discuss and describe MRA was the best fit. If an edit is required, it's contained
  in a single place. Just to clarify, MRA is not an approach to value, but a
  technique to conduct the analysis whether it be for the sales comparison
  approach or the income approach. We appreciate the feedback and will
  consider your objection and determine if this section requires some revisions
  to the narrative.

MOTION by Susan Quiring to receive the report.

Carried

8d: 2021 Revaluation Planning and Assessment Trends Garry Hammett, SAMA (TS&P) provided a PowerPoint presentation.

### **Committee Comments**

- CAPP Rep: Is the level of detail captured in the heavy industrial trends?
- SAMA: Yes, the detailed costs have been provided by the stakeholders and the resulting model has been loaded into the CAMA. For 2021 the exact cost model is reflected in the trend analysis.
- PWGS Rep: What's the reason for so many agricultural sales?
- SAMA CEO: High demand and relatively low prices compared to other provinces.
- PWGS Rep: Historically it's higher values on the west side of the province versus the east side.
- SAMA CEO: That's true, but the model is a provincial average with no east to west market split.

MOTION by Andrew Workman to receive the report.

Carried

8e: Government RelationsPraxis Report on Boards of Revision inSaskatchewan

Melissa McCloy, Government Relations (GR) provided a PowerPoint presentation.

- Principles Foundation for Change.
  - o Reduce potential bias in decision making at the Boards of Revision.
  - Efficiency, timeliness, consistency.
  - Establishing a provincial (default) Board of Revision.

# Decision/Resolution:

- Maintain municipal autonomy to choose their own Board of Revision.
- o Provincial Registrar group
  - One point of contact
  - Decide sufficient grounds
  - Perfect grounds
  - Refer appeals through agreements to adjust
  - Batch similar appeals
  - Route appeals to correct Board of Revision
- o Establish standards for Boards of Revision and ensure standards are met.
- Includes an oversight function.
- Will be creating a steering committee (SUMA, SARM, RMAA, UMAAS).
- Will use reference groups to address the model design.
- Training will be implemented by the end of June 2020.
- The system will be in place by January 1, 2023, which will allow two years to test the system before the 2025 revaluation.

### **Committee Comments**

- City of Saskatoon: How does the Registrar work on the appeals?
- GR: Registrar will collect the appeals and review the grounds. From there, the
  appeals would be sent to the secretary of the municipal or the provincial
  board. Regina and Saskatoon would send appeals through this registrar group
  as well.
- City of Swift Current: Do you expect a delay in this process?
- GR: No, there should be a flow because of the staggering of assessment rolls.
- SAMA CEO: This is an impressive undertaking for Government Relations.
- SAMA Board Member: The Boards of Revision are not a rural municipality problem. However, the Registrar system is a good idea. I think you are on the right track, especially coming from the rural perspective.

MOTION by Vanessa Vaughn to receive the report.

Carried

8f: Proposed assessment related amendments to the Municipal Acts

Allan Laird, Government Relations (GR) provided a PowerPoint presentation

- Bill #194 was introduced into the legislature yesterday under the Misc. Statutes Interpretation Act. The Cities Act, The Municipalities Act, The Northern Municipalities Act, 2010 are being amended.
  - Only need to keep rolls for ten years
  - Railway companies required to provide assessor with certified statements
  - Notify property owner of appeal decisions and appeal agreements
  - O Shut in well amendment to correct the referenced reporting date
  - Municipal employees disallowed from sitting on Boards of Revision
  - Can use electronic sending of notices and or can use newspaper as primary source
  - Board of Revision must provide all of its materials within 14 days of the SMB's request
  - o Regulations for buildings, travel trailers and RPE
  - Revisions for assessment and resource production rules and definitions
  - Thresholds for simplified appeals
  - o Application of historic appeal decisions on roll when further appealed

# Decision/Resolution:

- Boards of Revision to be appointed when assessment roll is prepared
- Timelines set at 180 days for appeal decisions for all municipalities
- Contact information and fees to be provided on notices of appeal
- o Notify appellant of deficiencies in notice of appeal

# **Committee Comments**

- SAMA CEO: Regarding the exemption in unorganized hamlets. Will this
  exclude regular country residential properties in the RM?
  - o GR: Yes.
  - o SKAIC Rep: Can you explain the background on this amendment?
  - GR: Residential exemption that is available to residential property owners who live outside of organized or unorganized hamlets in RM's.
     The legislative provision allows these property owners to use the taxable assessment for any agricultural land they own or lease in the municipality to exempt that amount of the taxable assessment on their residence.
  - o Board Member: This includes land in adjacent RMs as well.
- City of Swift Current: Regarding the 14 days to provide information to SMB. Is there a penalty if they do not provide this?
- GR: All of the timelines are somewhat problematic. We know we may need to review this. Hopefully this will help make improvements.
- City of Swift Current: Will electronic mailing apply to notice of appeals?
- GR: This can be defined in regulations at a later date.
- General: Can we get copies of the two presentations?
- GR: Yes.

MOTION by Reg Hinz to receive the report.

Carried

9a. Next Scheduled City/Commercial Advisory Committee Meeting The next City and Commercial Advisory Committee meeting is scheduled for March  $26^{th}$ , 2020 at a site to be determined in Regina.

Adjournment

Meeting adjourned by Grace Muzyka at 2:09 p.m.

**Darwin Kanius** 

Commercial Advisory Committee, Secretary

Shaun Cooney

City Advisory Committee, Secretary